



Lydney Town Council

Working with the Community

Accessibility statement

(Approved 09.03.2026 Reviewed 19/02/2026)

This accessibility statement applies to the website: <https://lydneytowncouncil.gov.uk/>

This website is run by Lydney Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in up to 300% without the text spilling off the screen.
- Navigate most of the website using just a keyboard.
- Navigate most of the website using speech recognition software.
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).
- We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know some parts of this website are not fully accessible:

- Most older PDF documents are not fully accessible to screen reader software.
- Our online maps may be difficult to navigate using assistive technology.
- Some of our third-party widgets (such as the high-contrast toggle) may not be fully compliant with all screen readers.
- Some images may not have alternative text (alt-text) descriptions.

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- **Email:** town.clerk@lydneytowncouncil.gov.uk
- **Call:** 01594 842234
- **Address:** Lydney Town Council, Council Chambers, Claremont House, High Street, Lydney, GL15 5DX.

We'll consider your request and get back to you in **7 working days**.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: **The Town Clerk** at town.clerk@lydneytowncouncil.gov.uk or call 01594 842234.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Technical information about this website's accessibility

Lydney Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Compliance status

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.2 AA standard](#), due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

- **Images:** Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.2 success criterion 1.1.1 (non-text content). We plan to add text alternatives for all essential images within 12 months.
- **Navigation:** A "skip to content" link is present but may not be recognised by all older screen readers. This fails WCAG 2.2 success criterion 2.4.1 (bypass blocks).

Disproportionate burden

- **Legacy PDFs:** Many of our older PDFs (e.g., historical minutes and agendas) do not meet accessibility standards. We believe that fixing all these documents would be a [disproportionate burden](#) within the meaning of the accessibility regulations. However, we will provide any specific document in an accessible format upon request.

Content that's not within the scope of the accessibility regulations

- **PDFs and other documents:** The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

- Third-party content: We sometimes link to third-party content or use third-party maps which are outside of our control.

Preparation of this accessibility statement

This statement was prepared on **19 February 2026**. It was last reviewed on **19 February 2026**.

This website was last tested on October 2025 against the WCAG 2.2 AA standard. The test was carried out by Lydney Town Council staff.

We used an automated testing tool (WAVE) and manual checks (keyboard-only navigation and screen reader testing) on a representative sample of pages.